



# Lifetime Warranty

Fellowes warrants to the original purchaser that the products described in its price lists, sold after May 1, 2023, will be free from defects in materials and workmanship commencing with the date of initial purchase and continuing for as long as the original owner uses these products. This warranty provides limits on the following products:

	Products	Components
10 Years	<ul style="list-style-type: none"><li>• Lighting</li><li>• Power Solutions</li><li>• Hana Series</li><li>• Palm Rests/Mouse Pads/ Pencil Drawers</li><li>• Lotus-DX Power Module</li></ul>	<ul style="list-style-type: none"><li>• Panel and Wall Textiles</li></ul>
5 Years	<ul style="list-style-type: none"><li>• Anti-fatigue Mats</li></ul>	<ul style="list-style-type: none"><li>• Upholstered Cushions</li><li>• PET and Acrylic Screens and Modesties</li><li>• Seating Mesh</li><li>• Plastic Components</li><li>• Paint</li></ul>
Not Covered		<ul style="list-style-type: none"><li>• Customer's Own Material</li><li>• Custom Requested Logos</li><li>• Special Paint Textures and Finishes</li></ul>

The following exceptions apply to all product lines:

- The Fellowes warranty applies to normal Eight hour, Forty hours per week office use.
- Damage caused by improper treatment of the product including exposure to unusual environmental conditions (extreme climates, acids, and moisture)

This comprehensive warranty applies to all products installed or reconfigured by a Fellowes authorized installer. Fellowes will repair, or at its sole option, replace defective merchandise, free of charge, which, when used normally and pursuant to Fellowes' published instructions, and applicable planning guide information, prove to be defective within the period stated. This remedy is expressly agreed to be exclusive as a condition of sale. No person is authorized to assume for Fellowes any warranty liability, except as expressly set forth in this paragraph, or set forth in writing by an authorized officer of the company.

Any and all labor charge backs must be pre-approved by Fellowes' Customer Service Manager in writing. Fellowes will reimburse authorized Fellowes dealers and service centers with a credit against future orders.

This warranty does not apply to damage resulting from accident, alteration, transport, or misuse, as well as damage from normal

wear and tear such as dents, nicks, scratches, fading and improper maintenance. Fellowes employs quality measures to ensure color consistency in our products. However, due to the effects of light and other environmental factors, no guarantee can be made for an exact match to product in an existing installation.

Fellowes makes no warranty to purchasers who acquire products for personal, family, or household purposes, or to purchasers acquiring the product other than directly from Fellowes, its authorized dealers, or others who are specifically authorized by Fellowes to sell such products. Fellowes' liability with respect to its products shall not exceed that expressly set forth above irrespective of the theory upon which a claim might be based, including negligence. Under no circumstances shall Fellowes be liable for incidental or consequential damages. Original product label must be attached to the product in question.

The warranty period is not interrupted or prolonged by the performance of a service under the terms of the warranty. There are no other warranties except as expressly set forth above, either express or implied, and Fellowes expressly disclaims any warranty of design, merchantability or fitness for any purpose.

*This warranty supersedes all previously printed Fellowes warranties.*