



1. Operating Instructions

Please read the below instructions carefully before operating the system.

1.1 Reinitializing the Frame

The table frame must be reinitialized if you are using the height adjustable frame for the first time.

- » Press and hold the  button until the work surface has reached the lowest position. Release the  button.
- » Press and hold the  button again. After about 5 seconds the work surface will slowly move further down until it reaches the absolute lowest position.
- » Release the  button. The table is now ready to be used.



The frame will continue moving upwards or downwards until you release the button or until the maximum / minimum height is reached.

1.2 General Operation

The height adjustable frame can be adjusted by pressing and holding either the  or  button until the work surface reaches the desired height.

1.3 Minimum and Maximum Stop Position

The Minimum and maximum stop features can be used to limit the range of the table frame to prevent the work surface from hitting containers stored under the desk or shelves placed above the desk. The minimum stop position must be in the lower half of the movement range, and the maximum stop position must be in the upper half of the movement range.



A minimum stop position can only be stored in the lower half of the movement area and a maximum stop position can only be stored in the upper half.

To set the minimum or maximum stop position:

- » Press and hold the  or  buttons until the work surface is at the desired height.
- » Press and hold BOTH the  and  buttons at the same time for 10-15 seconds. The control unit will click twice when the stop position has been stored.

To deactivate the minimum or maximum stop position:

- » To deactivate the minimum stop position, move the frame until it is in the lower half of the movement range. To deactivate the maximum stop position, move the frame until it is in the upper half of the movement range.
- » Press and hold BOTH the  and  buttons at the same time for 10-15 seconds. The control unit will click once when the stop position has been deactivated.



These steps have to be completed for a container stop and a shelf stop position separately!



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2. Troubleshooting

In this section you will find detailed information on the following topics:

- » Possible faults and remedies
- » Error messages on the remote control display
- » Click codes

2.1 Possible Faults and Remedies

LEGS ARE NOT WORKING

| POSSIBLE CAUSE | REMEDY |
|------------------------------|--|
| Power Cable is not connected | Plug the Power Cable into the Control Unit |
| Legs are not connected | Plug the Motor Cables into the Control Unit and Legs |
| Poor plug contact | Check all connections |
| Control Unit is defective | Contact Customer Service |
| Remote Control is defective | Contact Customer Service |

LEGS ONLY OPERATING IN ONE DIRECTION

| POSSIBLE CAUSE | REMEDY |
|-----------------------------|--|
| Main power breakdown | Reinitialize the frame (if downwards movement is possible) |
| Control Unit is defective | Contact Customer Service |
| Remote Control is defective | Replace the Remote Control |
| Leg is defective | Contact Customer Service |

CONTROL UNIT OR REMOTE CONTROL IS NOT WORKING

| POSSIBLE CAUSE | REMEDY |
|---------------------------------|--|
| Power Cable is not connected | Plug the power cable into the control unit |
| Remote Control is not connected | Plug in the remote control |
| Control Unit is defective | Contact Customer Service |
| Power Cable is defective | Contact Customer Service |
| Remote Control is defective | Contact Customer Service |
| Poor plug contact | Check all connections |
| Exposed to liquids | Replace the remote control |

2.2 Error messages

Only on external remote with display

THE DISPLAY READS "HOT"

| POSSIBLE CAUSE | REMEDY |
|---|--|
| The control unit has stopped to protect itself from overheating | Wait until the control unit has cooled down and "HOT" is no longer displayed |

THE DISPLAY READS E AND AN ERROR CODE

If a different error code displays, contact customer service

| POSSIBLE CAUSE | REMEDY |
|--|---------------------------------------|
| There is an internal fault in the control unit | Reference the Error Code Message list |

ERROR CODE MESSAGES

(Digital Keypad Only)

The “power fail detection” feature identifies main power breakdowns and saves all relevant data. In some cases this storage is not possible – the error E81 will display on the remote control and the control unit will click three times. To fix this error, reinitialize the table frame. If the control unit loses its power source during movement, it might be necessary to reinitialize the table frame. .

| CODE | DESCRIPTION | REMEDY |
|------|--------------------------|--|
| 00 | Internal Error Channel 1 | The control unit is defective. Contact Customer Service. |
| 01 | Internal Error Channel 2 | |
| 12 | Defect Channel M1 | Unplug the control unit. Check for damaged cables and external short circuits. |
| 13 | Defect Channel M2 | Check all connections. |
| 24 | Overcurrent Motor M1 | Remove jammed items from the driving area. Make sure there is not too much weight on the table. |
| 25 | Overcurrent Motor M2 | If problem persists, contact Customer Service. |
| 67 | High Voltage | Make sure the control unit has a power source with the correct voltage. Unplug the power cable and contact Customer Service. |
| 81 | Internal Error | Reinitialize the table frame. Unplug the power cable, wait a few seconds, and plug it back in. If this problem happens frequently, contact Customer Service. |

2.3 Click Codes

If the control unit is switched on, it can use audible clicks to communicate the current system state.

| NUMBER OF CLICKS | STATE INFORMATION |
|------------------|--|
| 2x | Normal operation: No problems detected |
| 1x | Emergency operation: The system is in "Safe-State", and is not operational. Check error codes, on the display of the remote control (only external remote with display) Refer to section 2.2 Reinitialize the table frame (Only with programmable remote) Refer to section 1.1 |
| 3x - 6x | Last shutdown incomplete / forced reset: Check error codes on the display of the remote control. Refer to section 2.2. Reinitialize the table frame (Only with programmable remote). Refer to section 1.1 |
| 0x | Contact Customer Service. |



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