

## 15 Year limited warranty

We guarantee our high quality ergonomic work gear with an industry leading 15 year limited product warranty. All ESI products are covered under a 15 year limited warranty, except the components and products listed below:

### 10 YEAR LIMITED WARRANTY

- Eppa™ series monitor arm

### 7 YEAR LIMITED WARRANTY

- Electric table components and motors
- Crank mechanisms
- Counterbalance mechanisms
- Railway™ series (electrical)
- Centro™ series

### 5 YEAR LIMITED WARRANTY

- Laminated worksurfaces
- S2S
- Birdi™ (foam and cylinder)
- FlexCharge™ series

### 3 YEAR LIMITED WARRANTY

- Climb series
- Birdi™ (textiles)

### 2 YEAR LIMITED WARRANTY

- Palm rests
- Mouse pads

### 1 YEAR LIMITED WARRANTY

- Pencil drawers
- LED transformers

### Warranty labor

For products purchased on or after March 1, 2020, ESI shall pay for reasonable labor costs incurred by the Company in making warranty repairs, provided such repairs and costs are pre-approved by ESI in writing. The payment of such labor costs will be in the form of a credit against future purchases.

### Limited Warranty

ESI grants a limited warranty to the End-users of its Products, the terms of which are included with each Product. Customer's remedies set forth herein are exclusive and the liability of ESI with respect to the breach of the Agreement or these Terms and Conditions shall not exceed the price of the Product or part on which such liability is based. IN NO EVENT SHALL ESI BE LIABLE TO CUSTOMER FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, STATUTORY, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME,



# Warranty Policy

V33 Mach 2020 commercial catalog

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