

## 15 Year limited warranty

We guarantee our high quality ergonomic work gear with an industry leading 15 year limited product warranty. All ESI products are covered under a 15 year limited warranty, except the components and products listed below:

### 10 YEAR LIMITED WARRANTY

- Eppa™ series monitor arm
- MP Mobile Storage

### 7 YEAR LIMITED WARRANTY

- Electric table components and motors
- Crank mechanisms
- Counterbalance mechanisms
- Railway™ series (electrical)
- Centro™ series

### 5 YEAR LIMITED WARRANTY

- Laminated worksurfaces
- S2S
- FlexCharge™ series
- MP Mobile Storage Cushions

### 5 YEAR LIMITED WARRANTY (continued)

- Acrylic Protective Screens
- Motific pneumatic cylinder and worksurface
- Lotus™-RT
- Hana™ series

### 2 YEAR LIMITED WARRANTY

- Palm rests
- Mouse pads

### 1 YEAR LIMITED WARRANTY

- Pencil drawers
- LED transformers

### Warranty labor

For products purchased on or after January 1, 2022, ESI shall pay for reasonable labor costs incurred by the Company in making warranty repairs, provided such repairs and costs are pre-approved by ESI in writing. The payment of such labor costs will be in the form of a credit against future purchases.

### Limited Warranty

ESI grants a limited warranty to the End-users of its Products, the terms of which are included with each Product. Customer's remedies set forth herein are exclusive and the liability of ESI with respect to the breach of the Agreement or these Terms and Conditions shall not exceed the price of the Product or part on which such liability is based. IN NO EVENT SHALL ESI BE LIABLE TO CUSTOMER FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, STATUTORY, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME,



# Warranty Policy

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INCONVENIENCE, LOSS BUSINESS OPPORTUNITIES, DAMAGE TO GOOD WILL OR REPUTATION, OR LOSS OF DATA, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, SERVICING, USE OR LOSS OF THE PRODUCTS SOLD HEREUNDER, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, AND EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN. Correction of any nonconformity in the manner and for the period provided shall constitute complete fulfillment of all liabilities of ESI, with respect to or arising out of the Product furnished hereunder. No claim by Customer of any kind including, but not limited to, claims for indemnification, whether as to quality or amount of Product delivered or non-delivery, shall be greater in amount than the purchase price for the Products in respect of which damages are claimed.

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